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| Giving you more access to the latest travel guidelines and requirements |

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| Dear Travel Partners: |

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|  American Global Sales Update  |
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| Earlier this year, American launched a new travel tool, powered by Sherpa, to provide customers with a more streamlined pretravel experience. Through the Sherpa travel guide, now available in English and Spanish, customers can learn the most up-to-date coronavirus (COVID-19) travel guidelines and requirements. Customers can access the Sherpa travel guide from the aa.com travel updates page, under the [Travel Guidelines](https://www.aa.com/i18n/travel-info/coronavirus-updates.jsp) section. When a destination is entered, results will show up-to-date guideline information, as well as travel requirements such as face covering guidelines, health documentation and quarantine rules. Customers will also be notified of visa requirements for their destination, and if applicable will have the option to seamlessly purchase their eVisa through Sherpa. **American strengthens its Clean Commitment**In addition to the Sherpa travel guide, a key element of the airline’s [Clean Commitment](https://www.aa.com/i18n/travel-info/travel-with-confidence.jsp), American has continued to expand its preflight testing program and today includes six destinations: Belize, Chile, Grenada, the Hawaiian Islands, St. Lucia, and the U.S. Virgin Islands. Most recently, American launched a mobile wellness wallet solution, [VeriFLY](https://news.aa.com/news/news-details/2020/American-Airlines-Trials-App-to-Make-International-Travel-Readiness-Easier-for-Customers-OPS-DIS-11/default.aspx%22%20%5Ct%20%22_blank), from the identity assurance leader Daon, making travel to international destinations easier. We value your partnership and look forward to welcoming you on board when the time is right.  Sincerely, Glenn P. HeilbronChannel Account Manager**American Airlines**  **About Sherpa**Founded in 2015 by Max Tremaine and Ivan Sharko, Sherpa is the leading global provider of travel identification requirements for the travel industry. Sherpa’s vision is to provide every traveler with the information they need and documentation they require to move confidently and securely across borders. Headquartered in Toronto, Canada, Sherpa partners with the world’s leading travel providers in over 50 countries. **About VeriFLY by Daon**VeriFLY is a mobile wellness wallet that allows real-time verification of COVID-related credentials, such as diagnostic lab test results, right on your smartphone. Simple to use but powerful in scale, VeriFLY is built on Daon’s award-winning identity assurance technology that performs 100M+ authentications each day for iconic companies around the world. |
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| Connect with us |  |  |  |  |  |  |  |

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