

Ticketing valid between January 1, 2020 – December 31, 2020

# TOUR CODE = USA Point of Sale PPUZ00120

**TOUR CODE = CANADA Point of Sale PPCZ00120**

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| **USA POINT OF SALE – PPUZ00120** | | |
|  | **Commission** | **Booking Code** |
| **USA – Fiji & Asia** (to/from & within)  **Fiji/AUS/NZL/PI/ASIA – USA** (to/from & within) | 5% | Y/B/H/L/O/K/W/Q/S/M/V/N/T/R/G |
| 10% | J/D/C/Z/I |
| **USA to AUS/NZL/PI** (except Fiji/Asia) | 12% | J/D/C/Z/I/Y/B/H/L/O/K/W/Q/S/M/V/N/T/R/G |

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| **CANADA POINT OF SALE – PPCZ00120** | | |
|  | **Commission** | **Booking Code** |
| **Canada – Fiji & Asia** (to/from & within)  **Fiji/AUS/NZL/PI/ASIA – Canada** (to/from & within) | 5% | Y/B/H/L/O/K/W/Q/S/M/V/N/T/R/G |
| 10% | J/D/C/Z/I |
| **Canada to AUS/NZL/PI** (except Fiji/Asia) | 12% | J/D/C/Z/I/Y/B/H/L/O/K/W/Q/S/M/V/N/T/R/G |

**Reservations:** Fiji Airways reservations must show the passengers names as they appear on their passports and be booked in the applicable booking classes. TSA and passenger contact information (i.e. email address and/or cellphone number) must be shown in the reservation.

## Check your GDS for fare rules, applicable carriers, routings and booking classes as they are subject to change. AA or DL Addons are not valid on through fares to Australia and AA Addons to New Zealand.

**USA Addon Carriers:**

**Book FJ codeshare flights in applicable booking class. FJ codeshare flights are operated by AA & AS; AA – N, S, V;**

**AS – R, T, G, K, V; DL – V, X;**

**HA – K, Z, L, G, I, N**

**Canadian Addon Carriers: AA – N, S;**

**AC – K, A, L, S;**

**WS – S, N, Q, H;**

**AS – R, T, G, K, V; DL – V, X;**

**New Zealand Addon Carriers:**

**NZ – S, L, T;**

**JQ – I, Z, A, F, E**

**Australia Addon Carriers:**

**QF – O, Q, S, V (not valid on Jetstar operated services) VA – T, V**

**Ticketing Instructions:**

1. Commissions are valid on Fiji Airways published fares systemwide ticketed in the USA and Canada.
2. Tickets must be issued on Fiji Airways (260) with the applicable tour code in the Tour Code box. Tour codes must be shown on the tickets to avoid debit memos.
3. Tickets must be issued per the fare rules and no later than **31DEC20**
4. Ticket numbers must be shown in the reservation or the itinerary will be auto-cancelled

## ENDORSEMENT BOX: NONEND/NONREF/VALID FJ ONLY/PENALTY APPLIES

1. Any **schedule changes** or itinerary changes, tickets must be reissued or the flights will be auto-cancelled

## ENDORSEMENT BOX: INVOL REISS RERTE DUE FJ SKCH (show the applicable carrier code)

1. Combinations: Fiji Airways fares are combinable with other Fiji Airways fares. For mixed class/carrier itineraries show a dollar amount in the commission box. Check combinability as the other carriers fares may have to be ticketed separately.

## FIJI – No-Show Policy – effective May 15, 2019

 Passengers should contact their travel agent or Fiji Airways Reservations 1-800-227-4446 to advise they are unable to make the flight due weather delay, flight cancellation, etc.

 There will be a 7 hour processing delay to rebook flights to avoid losing the fare paid for the NoShow sector.

 If a passenger NoShows on a particular flight, the corresponding flight coupon status will be suspended. Fare will be forfeited for the NoShow sector.

 All downline segments will be cancelled after the 7 hour processing delay.

 If a passenger needs to rebook cancelled segments after a NoShow, passenger will be charged the applicable change fee plus the fare difference.

 This NoShow program will only affect passengers ticketed on Fiji Airways (260).

If you have questions, please contact our Agent Support Desk at 1-800-227-4446 or [tasupport@fijiairways.com](mailto:tasupport@fijiairways.com).

## Agency debit memo: