

Contract is valid for tickets issued Jan 1, 2020 through **February 28, 2021**

Travel is valid through December 31, 2021

NO TOUR CODE REQUIRED

Origin	Destination	First Class Fares		All Business Class Fares				All Economy Class Fares			
		First Freedom		Business Freedom		Business Saver	Business Breaking Deals	Freedom	Value	Value	Saver
Applicable Booking Classes		F	A	J	C/D	W	Z	Y	B / H K / M	L/Q	U / V
US Online and Offline	EY Network	10%	11%	15%	20%	10%	6%	10%	6%	5%	4%
EY Network	US Online & Offline	5%	5%	5%	5%	5%	2%	5%	5%	5%	4%
EY Network (non US)	EY Network (non US)	5%	5%	5%	5%	5%	2%	5%	5%	5%	4%

NOTE – The origin of the trip determines the grid to use for the entire ticket

Rules and Conditions:		
ATPCO Category Number		
1	Eligibility	Commission applies to EY through published GDS fares including Q, excluding taxes and fees at time of booking
		Commission does not apply retroactively
		Travel may originate anywhere in the world providing that EY is the operating carrier over the water (e.g. LHR-EY-AUH “EY network to EY network”)
		Commission shall not be used for the resale of EY products to sub-agents
		*W/Z Class Commission applies to ANY fare including tactical/promotional/discounted fares: PR, SP, SS in fare basis and/or fares having short lived ticketing or travel periods and/or rule application of fare depicts special, tactical, promotional, discounted or any language to that effect (including, but not limited to, government fares).
2	Day/Time	As per published fare rules
3	Seasons	As per published fare rules

4	Flight Application / Routing Restrictions	EY US online markets are: ORD, JFK, IAD, LAX
		EY US offline is defined as: all other US markets on which EY has an B6/VX codeshare/interline flight
		Commission applies to EY codeshare flights on B6/VX, where EY is the over the water carrier.
		Commission only applicable to other EY* codeshares, as long as EY is the operating carrier into and out of AUH
		EY Network = EY operated flights ONLY
		Follow published routing
5	Advance Purchase	As per published fare rules
6	Minimum Stay	As per published fare rules
7	Maximum Stay	As per published fare rules
8	Stopovers	As per published fare rules
9	Transfers	As per published fare rules
10	Combinations	As per published fare rules
		Commissions can be pro-rated on a directional basis. (i.e. JFK-BOM outbound in W and inbound in D, would receive W class commission on outbound fare and D class commission on inbound fare) BUT – the origin of the trip determines the grid to use for the entire ticket
11	Blackouts	As per published fare rules
12	Surcharges	Fares do not include Carrier Surcharges or Government Taxes & Fees
14	Travel Restrictions	See above
15	Sales Restrictions / PTA's	See above
		Tickets must be issued in the USA , and plated on EY (607)
16	Changes	As per published fare rules
17	Cancellation – before Departure	As per published fare rules
17	Cancellation – after Departure	As per published fare rules
18	Endorsement Box	Non-endorsable/Non Reroutable
19	Children/Infant Discounts	As per published fare rules
19	Other Discounts	No other discounts apply
20	Tours	No tour code required
21	Baggage Allowance	As per Normal EY baggage allowance policy

Etihad Chauffeur service is still available to and from Abu Dhabi Airport for guests flying in The Residence and First, as well as select Business guests. Please access <https://www.etihad.com/en-us/book/airport-transfers/etihad-chauffeur> for eligibility requirements.

Agencies utilizing CCRA's 24/7 Call Center:

You must add the necessary Etihad Airways contract information to the contract fare profile you have created for CCRA's use. This will allow CCRA Agents to determine if your agency wants this contract utilized when applicable. If you currently do not use any contracted or negotiated rates and would like to utilize this offering from CCRA's Air program, please contact your customer Care representative for assistance in creating the necessary profiles for after-hours utilization.

When bookings are handled by CCRA's 24/7 Call Center Agents the applicable tour code information will be included during the ticketing process. However, CCRA agents will not include the applicable commission information. Agency clients are required to update their IAR the next business day following ticket issuance with the applicable commission data. CCRA will not be liable for claiming of airline commissions.

GUIDANCE and or COMMISSION ASSISTANCE

Should you have any commission questions related to this agreement, please copy and paste your GDS flights segments along with the GDS pricing into an email. Send the email to us at Air@ccra.com and we will reply to you as quickly as we can.

We are available to assist with commission questions Monday through Friday between 830AM and 530PM ET. Outside of these hours, please use your best judgment when ticketing. We will reply to your email the next business day and adjustments may be made in IAR if necessary.